

Company Brief:

LifeSpring Hospitals Private Ltd. is an expanding chain of hospitals that provide high quality maternal healthcare to lower income women across Andhra Pradesh. In response to India's alarming rate of maternal mortality/morbidity, our small hospitals (20-25 beds) fill the void of options for high quality institutional delivery for India's low-income population. At prices between 30-50% of the prevailing market rates for similar quality services, LifeSpring provides an innovative healthcare solution at rates women can afford.



LifeSpring is a 50-50 equity partnership between Hindustan Lifecare Limited (HLL) and Acumen Fund, a U.S.-based social venture fund. There are currently 9 hospitals operating in and around Hyderabad, and by the end of 2010, our plan is to have a total of 18. LifeSpring aims to serve as a model for providing high quality maternal services to the poor in India, and worldwide.

Hospital Information Management System (HIMS)

As part of its planned scale-up, LifeSpring Hospitals is currently moving from a manual approach of collecting data to an integrated IT system across all hospitals. This shift to a computerized system will vastly increase LifeSpring's capability to access and analyze data, but also brings with it certain risks related to the security and storage of our data.

Immersion Experiences:

LifeSpring is looking for summer interns with a background in engineering and IT to work on the Risk Management and creation of a Business Continuity Plan, to help mitigate the operational and security risks associated with implementing HIMS.

Business Continuity Plan

A Business Continuity Plan (BCP) will ensure that LifeSpring has previously designed processes to follow in the event of a disaster or unexpected interruption affecting our organization, in order to recover our business operations with the least amount of disruption.

A BCP manual would outline the actions and procedures to follow should a major adverse event affect our organization. It would include specifications such as:

- a) roles and responsibilities;
- b) how communication channels are to flow;
- c) the basic infrastructure required for operations to resume;
- d) the approximate time it should take for our IT infrastructure and data to be recovered;
and
- e) all necessary back-up plans.

In particular, the areas where LifeSpring will require a risk policy are:

- Information Security
- Classifying Data and Information
- Access Control
- Processing Information
- Asset Security and Control
- Cyber Crime and Internet Security
- Premises-related security
- HR Security
- Business Continuity